SPINNAKER SUPPORT

THE SPINNAKER SUPPORT GLOBAL TAX AND REGULATORY SOLUTION PROVIDES:

- A standardized, repeatable process to deliver tax and regulatory changes.
- Personalized net change documentation and test scripts for each client.
- Implementation code changes specific to each client's software version.
- Quality assurance testing for all changes.
- Comprehensive follow-up and support for all changes.
- Routine communication throughout the year to prepare clients for what to expect toward the annual tax and regulatory cycle.
- Additional tax and regulatory updates that may occur throughout the year.

Global Tax and Regulatory Compliance

Having a strong partner in Global Tax and Regulatory Compliance (GTRC) is not only a necessary strategy for enterprise control, but also adds business value through improved operational decision-making and strategic planning. Spinnaker Support's dedicated GTRC team is made up of experienced tax and regulatory professionals who constantly monitor the ever-changing tax and regulatory landscape to keep our customers' applications up-to-date and compliant.

Our reputation is founded on our ability to personalize the global compliance processes for each customer to deliver timely and accurate updates as needed.

This attention to detail and personalized approach has built an unprecedented atmosphere of integrity, trust, and respect among our customers.

At Spinnaker Support, our GTRC team works side-by-side with our customers and our senior support engineers to understand the specific GTRC needs affecting each Customer in the jurisdictions where they operate. Once a potential change is identified, our experts team directly with our senior support engineers and the Customer to identify and implement customized and timely solutions to the enterprise system.

A CONCIERGE APPROACH TAILORED TO YOUR ORGANIZATION'S TAX AND REGULATORY NEEDS

Today, Spinnaker Support manages compliance activities for its customers in dozens of countries and all 50 United States. Our team has developed a proprietary GTRC research database which delivers the ability to quickly scale those services as new customers and new country requirements are identified. This disciplined approach alleviates risk by helping our customers prepare for recurring and ad-hoc changes across the tax and regulatory landscape.

EXAMPLES OF OUR COMPLIANCE SERVICES INCLUDE:

PACKAGE	SERVICES
PAYROLL AND HUMAN RESOURCE CHANGES	▪ Personal income tax rates and thresholds (national and subnational) ▪ Social tax rates and thresholds (national and subnational) ▪ Withholding methods (national and subnational) ▪ Compensation and benefits (national and subnational) ▪ Year-end tax returns and statements (e.g., US Form W-2, US ACA, CA T4 Slip) ▪ Workforce data reporting (e.g., gender, race/ethnicity) ▪ Other
TRANSACTION TAX CHANGES	▪ Sales and use taxes ▪ Goods and services taxes (GST) ▪ Value added taxes (VAT) ▪ Indirect tax reporting and compliance ▪ Other
FINANCIAL AND REGULATORY CHANGES	▪ Year-end reporting (e.g., US Forms 1099) ▪ Electronic invoicing requirements ▪ Mandatory numbering for invoices ▪ Requirements for electronic reporting of financial information ▪ Fixed assets management and reporting (e.g., US bonus depreciation rules) ▪ Standardized formats for bank transactions ▪ Other

For more information on Spinnaker Global Tax and Regulatory Compliance, please contact us at **spinnakersupport.com**

ABOUT US

Today's leaders are navigating an increasingly uncertain and ever-changing world. They can't be held back by restrictive, ineffective, or complicated software systems as they move their organizations forward. Spinnaker optimizes software ecosystems through services designed for sustainable transformation, maximizing software investments and freeing up the capital and resources leaders need to navigate the future with certainty.