In 1948, 15 employees of Sandia National Laboratories saw the need for a credit union in Albuquerque, NM. Since then, Sandia Laboratory Federal Credit Union has been dedicated to offering high value and outstanding personal service. Today, SLFCU has ten branches in New Mexico and California’s Bay Area, more than 83,000 members, and over $2 billion in assets.

In October of 2008, Sandia Laboratory FCU signed with Spinnaker Support for third-party support for its JD Edwards OneWorld applications. Sandia has continued to renew their maintenance annually and have saved hundreds of thousands, which reflects a 60+% reduction in spend versus Oracle provided support. They have locations in NM and CA, and operate as a not-for-profit, member-owned financial cooperation.

Spinnaker Supports third-party JD Edwards support scope of services include software break-fix, inquiry support, and advisory support for topics spanning interoperability, cloud strategy, virtualization, security, performance tuning, and more. Sandia Laboratory FCU has utilized other service offerings throughout their time with Spinnaker Support. Under a consulting engagement, Spinnaker Support migrated their production OneWorld Applications from their long time iSeries platform to Windows SQL, where they currently operate their production ERP applications and technology stack.

JD Edwards Environment

- **Version:** OneWorld: Xe
- **Update Level:** sp23
- **Countries Supported:** United States
- **Languages Supported:** English
- **Environments Supported:** 1
- **Product Modules Supported:** Foundation, Financials, and Contract Service Billing
- **Surrounding Architecture:**
  - Deployment Server: Windows Client Server 2012
  - Hardware: Intel Core
  - Database: IBM DB2