

To fully realize the value of your JD Edwards investment, you need flexibility in adapting the software to meet your organization’s unique requirements. Spinnaker Support’s knowledgeable and experienced team of configurable network computing (CNC) and technical development consultants can help adapt your software solutions to your dynamic business environment so you get the most out of your software investment.

Spinnaker Support helps clients maximize the benefits and value of their JD Edwards solutions, from high-level strategy consulting to productivity-enhancing application services as well as supporting infrastructure services and cost-effective business process solutions.

HIGHLIGHTS

- Integrated end-to-end technology solutions
- A reduction in engagement duration and expense
- Work performed to Oracle® CNC and technical development standards
- Best practice leadership gained through years of consulting success
- Your team works with and learns from the best
- *Compass* delivery methodology means work is done right the first time

A Robust Suite of Solutions

Spinnaker Support offers an integrated, end-to-end technology solution suite that supports our clients’ strategic, operational and financial goals. Client CNC and development requirements are met by Spinnaker Support specialists who deliver results without excuse. We believe each engagement is about outcomes, about getting things done!

Our senior technology consultants deliver a robust set of solutions including:

STRATEGIC CNC SERVICES

- System Architecture & Design
- Platform Migration Planning & Design
- CNC Managed Services

UPGRADE & MIGRATION

- Planning & Execution
- World – EnterpriseOne
- OneWorld - EnterpriseOne
- 8.9 – 8.10 – 8.11 – 8.12 – 9.0

TECHNOLOGY, TOOLS & PROCESSES

- Software Solutions
- Security Concepts
- Technical Processes
- Platform & Database Expertise
- System Optimization

GROWING & MENTORING YOUR STAFF

- Technology Workshops
- One-on-one Mentoring
- Implementation Support and Troubleshooting

Technical Development Service Capabilities

- Application Design & Enhancement
- Data Conversions & Management
- Integration Design & Development
- Report Development
- EDI & Workflow Implementation

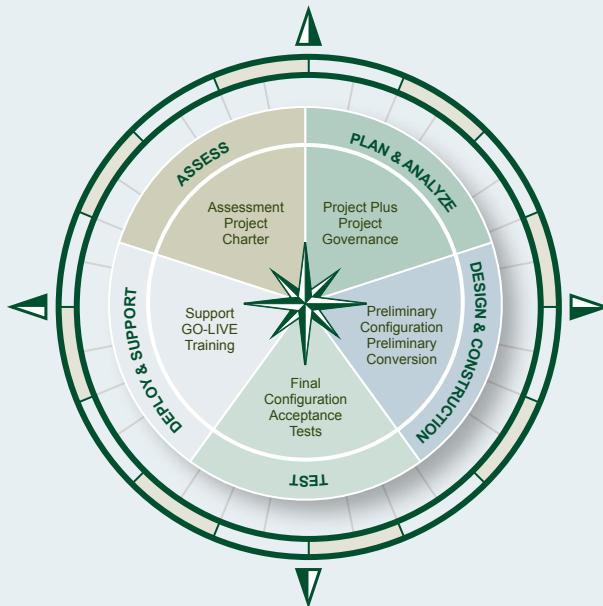


Proven Experience & Methodologies Deliver Value

Spinnaker Support has an unmatched track record of delivering technology projects on time and on budget for our clients. We have a team of more than 30 dedicated JD Edwards professionals who average 14 years of experience with the JD Edwards products. Spinnaker Support's two guiding principles – measure our success by our client's success, and treat every situation with honesty and integrity, are the foundation of each value-added solution we deliver.

We bring to bear for clients our proven project delivery framework, *Compass*, specifically designed to deliver successful JD Edwards projects.

Compass Project Delivery Framework



Initially, we strategize with you to plan and architect a solution that meets your business and budget requirements. Then we create or integrate the solution and execute the plan while providing ongoing management services to help ensure the results you expect.

Spinnaker Support provides a greater value for your IT dollar as we collaborate directly with clients to deliver results quickly and at a lower cost than typical consulting firms. Our team of business-savvy associates has supported hundreds of complex projects. Our proven approach to JD Edwards solutions minimizes risk while maximizing the potential for success.

But don't just take our word for it; ask our clients. In an independent survey, 96% of clients say they are "highly satisfied" with Spinnaker Support.

Oracle® is a registered trademark and is not affiliated with Spinnaker Support

Spinnaker Support, the market leader in JD Edwards consulting and support solutions, helps clients extend and maximize the lifecycle of their software investments. We assist clients wanting to refresh their software or hardware, via a host of JDE consulting services ranging from implementation solutions, technology solutions to strategic business solutions. For those organizations who want to maintain their current JDE environment, Spinnaker Support's personalized, cost-effective support model gives them access to the most technically savvy staff in the marketplace at nearly half the cost of traditional support providers.

Over 100 clients from all industries have chosen Spinnaker Support as their provider of choice. Headquartered in Denver, Spinnaker Support services are available across the globe via offices located in Singapore and London.

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ARE YOU READY TO EXPERIENCE SPINNAKER SUPPORT? GIVE US A CALL TODAY.